

Covid-19 Visitor Guidance



JeesalGroup
"we provide, we support, we care"

Our service has undertaken a risk assessment and has adopted Covid-secure ways of working. In accordance with our service risk assessment:

- We will, and ask everyone, to socially distance (at a distance of 2m where possible). This will include not shaking hands. We do require everyone to wear face masks.
- We ask that anyone who is displaying symptoms of coronavirus (high temperature, persistent cough, changes in sense of smell or taste) does not attend.
- We cannot allow entry to our services from anyone who is displaying symptoms; we can arrange for them to attend via video conference if necessary.
- We ask that anyone who has been asked to self-isolate by the track and trace service, under quarantine rules, or who the government guidance suggests should isolate does not attend in person; we can arrange for them to attend by video conference if necessary.
- Visitors will be asked to wash their hands on arrival at all of our services
- We ask that everyone follows good infection control ("catch and bin it", regular hand washing etc).
- Please make use of alcohol based sanitizers allocated across all of our services and departments.
- Visitors are required to sign in on entry, please make use of sanitizers when signing in.
- We ask that people keep bags and coats with them at all times.
- We ask that if anyone starts to feel unwell or starts to display symptoms during, or shortly after the meeting, that we are informed.
- We will usually keep windows open to increase ventilation.

**For more information please contact
the service that you are visiting**